



Disaster recovery works when every step connects. IEM makes sure it does.

From the first survivor assessment through emergency sheltering, repairs, program navigation, and permanent housing, **IEM Disaster Survivor Services** delivers a **fully connected, people-first recovery** that closes gaps, maximizes resources, and leaves communities stronger than the storm that tested them.

ASSESSMENT

Survivor-focused review of a community's recovery process to build a plan to connect federal, state, and local resources. This is critical to the continuity and ultimate effectiveness of survivor services provided.

- Damage assessments
- Administrative intake/call center
- Community outreach
- Points of distribution (POD)

IMMEDIATE OPTIONS

Integration across the whole community to assess the unmet needs of the community and survivors, and their eligibility for various local, state, federal, and philanthropic assistance.

- Congregate sheltering
- Full-service turnkey non-congregate sheltering (e.g., hoteling, RV, travel trailer)
- Technical assistance for requesting federal programs
- Non-profit rapid repair, roofing, private property debris removal
- Social service/unmet needs referral service
- Multi-Agency Recovery Center (MARC)

Disaster Survivor Services

LONGER-TERM HOUSING SOLUTIONS

Fulfill remaining unmet needs through effective partnerships, programs, and resources to address gaps in recovery. Integrate existing Comprehensive Growth Plan into disaster recovery efforts.

- Housing planning
- Community Development BlockGrant- Disaster Recovery (CDBG-DR) program transition and implementation
- Permanent repairs
- Mitigated recovery

CONNECTING THE DOTS

Implement temporary housing options and/or support community to rebuild infrastructure and homes.

- State financial assistance (e.g., rental, repair, other)
- Technical assistance for implementing federal programs
- Disaster Case Management
- Long-term Recovery Group formation
- Non-profit repair and rebuild