

Affordable Housing Consulting Services

IEM knows affordable housing. For over 40 years, IEM has been a leader in helping communities nationwide rebuild and become more resilient.

IEM's dynamic, cross-sector team of subject matter experts leverage their experience and tools to assist Public Housing Agencies (PHAs), Continuum of Care programs (CoCs), and other shelter and supportive services providers in **mitigating against, preparing for, responding to, and recovering from disasters and man-made hazards that may impact their residents and staff.**

IEM, a world-class professional services firm, sets industry standards for managing the **fastest and most cost-effective service delivery in the history of U.S. disaster recovery housing programs.**

Our Experience

IEM has **managed billions in federal funding** and supported state, local, tribal, and territorial clients nationwide.

- Managing **Community Development Block Grants- Disaster Recovery (CDBG-DR)** programs delivering long-term recovery to homeowners and communities affected by Hurricanes Sandy, Harvey, Irma, and Maria;
- Providing project management and technical assistance services for **American Rescue Plan-funded HOME Investment Partnerships Programs (HOME-ARP);**
- Managing **Federal Emergency Management Agency (FEMA)-funded projects** for public infrastructure and communities; and
- Providing program and grants management services for pandemic relief programs, including **Homeowner Assistance Fund (HAF) programs**, Emergency Rental Assistance (ERA), and the American Rescue Plan Act (ARPA) funding.

Consultation and Training for Affordable Housing Providers

In addition to disaster planning and management assistance, our team provides Affordable Housing organizations with guidance and training on other critical topics relevant to you, including:

- Management of HOME-ARP, Emergency Solutions Grants (ESG), and CDBG programs;
- Executive director leadership training and succession planning;
- Housing Choice Voucher (HCV) program management strategies; and
- National Standards for the Physical Inspection of Real Estate (NSPIRE).

Your Dedicated Partners



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The IEM Impact | Services Offered

IEM specializes in providing comprehensive support to PHAs, CoCs, and other HUD-assisted programs and providers nationwide. We offer program management, disaster preparedness, response, and recovery efforts, as well as a range of tools and training programs tailored specifically to address clients' unique challenges.

Our services include equipping organizations with the necessary tools, technical assistance, and training to develop robust disaster preparedness plans and toolkits, enabling them to effectively navigate FEMA and the U.S. Department of Housing and Urban Development (HUD) funding processes to secure and retain funding.

IEM provides valuable inspection training, ensuring affordable housing programs are well-prepared to meet regulatory requirements and maintain compliance before, during, and after disasters.

We offer the development and delivery of training across the emergency management spectrum, including, though not limited to:

- Effective management techniques to minimize the impact of an unforeseen event;
- National Standard Incident Command System (ICS) training inclusive of position-specific training;
- FEMA Emergency Management Institute courses;
- DHS-approved and/or sanctioned courses;
- Active Shooter Response; and
- Medical Response to Critical Incidents.

Additional Services IEM Offers include:

- Anti-fraud, waste, and abuse prevention
- Case management – intake and eligibility
- Communications, outreach and constituent services
- Comprehensive disaster preparedness, resilience and recovery planning
- Digital citizen services
- Fire drill, evacuation, shelter-in-place planning and exercises
- Program and grants management
- Program policy, design and implementation
- Reporting, compliance and monitoring

IEM is here to assist. Our dedicated team is ready to provide you with the necessary technical assistance, tools, and guidance to ensure your agency is well-prepared, trained, and able to respond and recover effectively to unforeseen events.

Together, we will strengthen your community's ability to withstand and bounce back from challenges, creating a safer and more resilient environment for all residents.

How can we help? ***Contact our experts today.***

Explore related IEM-produced products

- PHA Procurement Training hudexchange.info/trainings/pha-procurement-training/#chapter-1-introduction
- PHA Disaster Preparedness Toolkit hudexchange.info/resource/6933/disaster-preparedness-toolkit/
- PHA Occupancy Webinar Series hudexchange.info/news/pha-occupancy-webinar-series/
- PHA Disaster Planning in Florida hudexchange.info/trainings/courses/getting-ahead-of-the-next-disaster-florida-disaster-readiness-response-recovery-training/
- Renting to HUD and FEMA Clients in a Disaster (HUD Housing Choice Voucher Program) Available via your HUD HCV Disaster Recovery representative



With our expertise and resources, IEM empowers organizations to enhance their resilience, safeguard their residents, and recover from unexpected events.