

Response Services

For over 40 years, IEM has worked alongside federal, state, local, tribal, and territorial (SLTT) agencies and private sector partners to respond to disasters and incidents nationwide. We provide innovative solutions and experienced leaders dedicated to achieving outcomes—saving lives and protecting property.

Our Prepackaged Solutions/Mission Ready Packages include:

- EOC staff augmentation
- Debris planning
- FEMA Public Assistance recovery teams
- Immediate Housing / Transitional Sheltering Assistance (TSA)
- Logistics teams
- Think Tanks for unique solutions

IEM provides a range of innovative solutions including:

- Consequence assessments
- Damage assessments
- Data collection and analysis
- Database/resource tracking
- Emergency Operations Center (EOC) staffing/augmentation and management
- Environmental assessments
- GIS analysis and mapping
- Incident Action Planning (IAP)
- Logistics and resource tracking
- Meeting and briefing support
- National Wildfire Coordinating Group (NWCG) qualifications
- Public outreach and media relations
- Situational awareness
- Type III and above credentialed Incident Management Team members
- Volunteer and donations management



600+

Governmental, private sector, and international clients served



750+

Employees in all 10 FEMA regions including former FEMA and DOD senior leaders, and senior state and local officials



50

States and 5 territories supported

Rapid Activation Surge Support: When Time & Capacity Matter Most

IEM quickly deploys experienced Incident Command System (ICS)-trained and equipped personnel for on-site or remote support to help your jurisdiction address disasters or other emergencies, regardless of complexity. Our teams are here to support response operations through EOC and Joint Field Offices (JFO) staff augmentation, shelter operations, and logistics support. Whether you need expertise to staff emergency functions or extra personnel to maintain 24/7 operations, IEM is ready to strengthen your response efforts. Our experts live and work across the nation, so they understand the full range of hazards, no matter where they strike. We deliver clear, FEMA- and ICS-compliant documentation that helps speed up reimbursements and keep recovery moving.

Executive Level Advisory Support

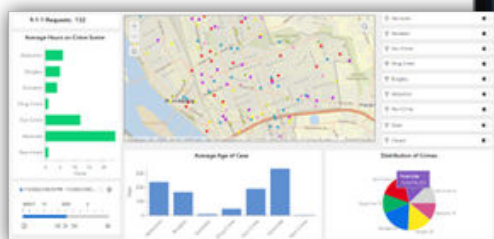
- Agency Financial Guidance
 - Cash Flow Forecasting for limited agency budgets and federal funding uncertainty
- Elected Officials & VIP coordination during blue sky and grey sky operations
- Former State & County Emergency Management Directors that can lend executive expertise

Human Services Leadership Staff Augmentation (EOC & Field Support)

- Mass care – congregate and non-congregate sheltering
- Mass feeding coordination and strategies
- Individual Assistance expertise
- Unmet Needs support

Customized Dashboards & Automated Reporting for Informed Decision Making

- GIS mapping
- Power Bi
- Power Apps
- Smartsheet



California

Following a catastrophic fire at Tustin Navy Hangar, IEM managed the oversight of hangar door and pillbox removal, debris requests, remediation, residential inspections, and financial recovery, and provided technical support for contract administration. IEM deployed 2 personnel within 6 hours and 3 personnel within 24 hours of contract award. IEM continued to support onsite and remotely with 14 personnel throughout major response operations.



Illinois

IEM provided project management support services for the Illinois Emergency Management Agency (IEMA) and the Illinois Department of Human Services (IDHS) to provide shelter operations for asylum seekers. IEM deployed over 250 personnel with minimal advanced notification to serve 3,800 individuals within 23 non-congregate shelter sites.

Shelter Management Operations

IEM works with SLTT partners and nongovernmental organizations to support jurisdictions with shelter management and operational needs during incidents. Our team responds rapidly and quickly scales up to support shelter solutions. IEM's shelter solutions include:

- Outreach and stakeholder engagement
- Reporting and documentation
- Strategic planning
- Supply acquisition
- Training and exercise programs
- Vendor coordination and oversight

Public Health

IEM is a national leader in public health planning and response. We partner with agencies to strengthen public health preparedness and provide seamless, turnkey solutions that engage and protect entire communities. Our solutions include, but are not limited to

- Medical logistics
- Medical sheltering
- Public health staff augmentation

Air & Transportation Services

Proper planning is essential for safe and coordinated aviation operations during contingencies, disasters, and major incidents. IEM Air™ assists partners with logistics, resource movement, and evacuation planning and operations.

IEM Air™ capabilities include:

- A contingent of 70 reservists
- Air Operations Branch staff augmentation for EOCs, JFOs, and national and regional response coordination centers
- Airport assessments and operational plans
- Aviation ground support

Together, we assist communities in responding to the most challenging disasters and emergencies. Contact our experts today to explore how IEM can support and strengthen your response programs.

Your Dedicated Partners



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