

Comprehensive Disaster Recovery

From initial response to long-term recovery, IEM helps communities turn disruption into renewal.

IEM is a trusted leader in comprehensive disaster recovery, helping states, territories, tribes, and communities navigate the full recovery lifecycle—from the transition out of response under **FEMA** authorities to long-term recovery funded through HUD programs, including **Community Development Block Grant – Disaster Recovery (CDBG-DR)**, state investments, and community economic development initiatives. **We help clients identify, align, and maximize every available recovery resource.**

With more than 40 years of experience, IEM designs and delivers recovery and resilience programs that work in the real world. As disasters grow more frequent and severe, communities need an experienced partner who understands policy, funding, compliance, and operations, turning complexity into momentum.

IEM combines **proven expertise, talented people, and innovative technology** to deliver results-driven, data-informed solutions nationwide. We have compliantly managed billions of dollars in disaster assistance from diverse funding sources, ensuring accountability while keeping recovery moving forward.

Above all, we never lose sight of what matters most. Every program we design, every dollar we manage, and every decision we support is guided by a single priority: **putting survivors and communities first—today, through recovery, and for generations to come.**

IEM services and support include:

- Grants & project management
- Compliance & monitoring
- Disaster closeout
- HUD Community Development Block Grant – Disaster Recovery & Mitigation (CDBG-DR/MIT) needs assessment, action planning, & program management
- Disaster cost recovery & tracking
- FEMA Public Assistance (PA) management & cost recovery
- FEMA Individual Assistance (IA)
- Economic & community development
- Mitigation planning & strategies
- Grants management software & dashboards



Planning
1,200+
Plans Completed



Infrastructure
300+
Infrastructure Projects Completed



Mitigation
10,000+
Mitigation & Resilience Project Applications Developed



Call Center
17 Million
Applications through Call & Service Centers/Case Management



\$280B+
Federal Funds Managed



\$21B
CDBG-DR/MIT
Funds Managed



182,000
Homes Restored



600+
Clients Served

The IEM Impact | Proven Outcomes

IEM has been at the forefront of the nation's greatest challenges – helping our partners respond to the nation's largest disasters and pandemics; rebuild more resiliently following hurricanes, wildfires, and flooding; and invest in safe, sustainable futures through mitigation solutions. A sampling of IEM projects...

Hurricane Idalia, Hurricane Lee, and Hurricane Milton, 2025

- Developed Paso's \$585M CDBG-DR Action Plan and led community engagement.
- Selected to launch and manage Pasco's Better Future Individual Housing program and future infrastructure programs.

Palisades Wildfire, 2025

- Conducted damage assessments and supported the development of both emergency and permanent work project applications.
- Compiled and submitted FEMA PA projects totaling over \$236 million.

Hurricane Helene, 2024

- Provided debris monitoring, FEMA Public Assistance and Individual Assistance advisory support, and FEMA 404/406 Mitigation Technical Assistance.
- Supported the development of 962 projects with an approximate cost of \$378M.
- Led Recovery Transition Meetings, assisting applicants in completing the PA program to ensure cost recovery.

Hurricane Ian, 2022 and Hurricane Nicole, 2022

- Provided Preliminary Damage Assessment support for Flagler County.
- Compiled comprehensive damage inventories and built initial cost estimates for damages sustained and work performed by the County.

Hurricane Fiona, 2022 and Hurricanes Irma/Maria, 2017

- Provided federal funds and grants management for FEMA, HUD, and other governmental funding sources.
- Program Manager for the CDBG-DR funded Home Repair, Reconstruction or Relocation (R3) program, for the western region of Puerto Rico, repairing or reconstructing homes damaged by hurricanes.
- Selected to manage the Hazard Mitigation Grant Program (HMGP), developing project scopes and cost estimates for Maria recovery projects.

Louisiana Great Floods, 2017-2021

- Managed Louisiana's CDBG-DR-funded Restore Louisiana Housing recovery program, **delivering the fastest large-scale disaster recovery in U.S. history.**
- Program development and administration for 50,000 applicants and disbursement of 27,255 awards across the State.
- Oversaw the construction and restoration of more than 13,000 homes.

Other Recovery Experience

- Program Management, Rebuild Florida, *Florida*
- FEMA PA Program Assistance, Public Works Commission, *Fayetteville, North Carolina*
- Emergency Operations Planning for Large-Scale and Catastrophic Events, *New Jersey*
- COVID-19 Recovery Plan, *Santa Clara County, California*
- Pre-Disaster and Post-Disaster Consulting, *Georgia*
- Program Management, R3 Program, Department of Housing, *Puerto Rico*
- FEMA PA Disaster Recovery and Grant Management Assistance, *Puerto Rico Power Authority, Puerto Rico*

Your Dedicated Partners

The expansive IEM team includes emergency management, homeland security, disaster recovery, national security, and digital service professionals, former executives, and senior leaders from FEMA, DHS, HUD, as well as senior state and local officials from across the country.



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Easily Accessible Contract Vehicles

