



IEM Air and Logistics Support

IEM is a proven leader in disaster and crisis management. With over 38 years of experience, IEM has assisted over 300 government, military, and private sector customers **build stronger, more resilient communities.**

Air operations are vital to supporting response and logistics plans and operations. Proper planning and coordination are essential to conduct safe and coordinated aviation operations during contingencies, disasters, or major events.

Since 2008, **IEM Air™** has conducted **disaster air response support** for government and private sector customers in the Continental United States, Alaska, Hawaii, the Caribbean, and U.S. Territories in the Pacific.

Aviation and Response Experience

IEM provided aviation expertise to government agencies including:

- Aviation support for Hurricanes Matthew, Irma, Maria, Florence, Delta, and Ian and Super Typhoon Yutu
- Over 150 airport assessments and corresponding comprehensive air operations plans
- Short-notice air and ground charter transportation assets for Federal Emergency Management Agency (FEMA) and state requirements
- Public utility and insurance company drone support for disaster recovery
- Four Airport Cooperative Research Program reports
- FEMA Joint Field Office's (JFO) Aviation Branch Operations Manual and Aviation Cadre Task Books
- National Response Framework Aviation Operations Support Annex
- State and Local Aviation Planning guidance
- Federal Support Plans development for air evacuations
- Guidance for Air Evacuation Access and Functional Needs

Air Evacuation Ground Support

Currently, under contract with FEMA and the U.S. Department of Health and Human Resources, IEM conducts airfield site assessments, operations planning (e.g., general population evacuations, logistics staging areas, aeromedical evacuations, aerial search and rescue), aircraft ground support, and passenger support for mass air evacuations of at-risk populations.

QUICK FACTS

Founded

1985

Woman- and Minority-Owned

Headquarters

Research Triangle Park, NC

Our Experts

The expansive IEM team includes emergency management, homeland security, disaster recovery, national security, and digital service professionals, former executives, and senior leaders from FEMA, DHS, HUD, DoD, as well as senior state and local officials from across the country.

Key Service Areas

- Disaster Recovery and Management
- Emergency Management and Homeland Security
- Public Health Response and Policy
- Defense and National Security
- Information and Emerging Technologies

James Clark

Vice President, International Homeland Security and Emergency Management

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Air Transportation Support Services

Under contract with FEMA, IEM is providing on-demand air charter and logistics services. To support declared or undeclared emergencies, disaster response operations and other national events and incidents within the United States, its territories, and possessions, IEM is prepared to transport responders, personnel, survivors, equipment, and vehicles to and from affected areas.

IEM Air™

IEM Air™ conducts **airfield site assessments and operations** using former U.S. Department of Defense (DoD) flight and aeromedical evacuation aircrews, command and control personnel, aerial port experts, airfield survey team members, Air Mobility Liaison Officers, and Air Mobility Command (AMC) Contingency Response Wing personnel. IEM's assessment teams use a highly modified AMC Form 1174 – Airfield Survey Form that are accepted by FEMA, the U.S. Transportation Command, and AMC to update the Airfield Suitability and Restrictions Report database and to conduct planning.

Airfield assessments include supporting **pre- and post-evacuations, logistics cargo movement, aeromedical evacuations, aerial search and rescue, and disaster responder airlift.**

Post-event assessments are used to reopen airfields in the impact area and to evaluate incident area airports in order to:

- Determine readiness to accept flights;
- Determine requirements for returning to operational status; and
- Provide real-time assessments on airfields by recognized experts.

IEM Air™ brings the following capabilities:

- Extensive Knowledge of General Aviation & Federal Aviation Administration (FAA) Part 139 & International Civil Airport Organization (ICAO) Airports
- Air Operations Planning & Airfield Feasibility Analysis
- Airport Site Assessments & Surveys
- Short-notice Air Chartering paired with Logistics Support (end-to-end)
- General Air & Ground Transportation Chartering
- Airport Emergency Operations Planning & Support
- Airport Expert Emergency Management Services
- Airport-Specific Business Continuity & Continuation of Operations Planning
- Airlift Employment Consulting
- Civilian Contingency Operations Support, Ramp Operations, & Command & Control
- Small Unmanned Aircraft Systems (sUAS) Operations & Consulting
- Drop and Landing Zone Surveys & Operations Support (day/night)
- Current and Qualified Aerial Port, Skilled Logistics & Transportation Experts
- FEMA-certified Air Operations Course Graduates
- OSHA-certified Forklift Operators & Train-the-Trainers
- Current U.S. DoD security clearances and U.S. passports

CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

HHS Aviation Ground Support and Airfield Operations and Maintenance

Contract Number:

75A50120D00003

Contract Period: Feb. 10, 2020-

Feb. 9, 2025

FEMA Air Transportation Support Services

Contract Number:

70FB7023D00000001

Contract Period: October 13, 2022

through October 12, 2027

FEMA Air Evacuation Aviation Ground Support

Contract Number:

70FB7021D00000021

Contract Period: May 4, 2021

through June 20, 2026

California Multiple Award Schedules

Contract Number: 4-22-07-1003

Contract Period: July 6, 2022-Sept.

13, 2027

Contract Number: 3-20-70-2296C

Contract Period: Aug. 11, 2020-

Sept. 13, 2027

HGACBuy Cooperative

Contract Number: HP08-21

Contract Period: Aug. 1, 2021-July

31, 2025

TXShare

Contract Number: 2023-028

Contract Period: Oct. 1, 2023-Sept.

30, 2024

Florida Department of Management Services

Contract Number: 80101500-20-1

Contract Period: March 1, 2021-

Aug. 31, 2024

MAS - General Purpose Commercial Information Technology Equipment, Software, and Services Rescue

Contract Number: GS-35F-679GA

Contract Period: Sept. 14, 2017 –

Sept. 13, 2027