

Offender Management Solution

IEM recognizes law enforcement and correctional facilities need modern technology for offender record management that **simplifies and automates workflows** and increases situational awareness for decision-makers at every level. Most solutions are built on aging software architectures, requiring time-consuming and expensive modification. This forces departments to compromise between the capabilities that they need to be more effective and efficient and those they can afford.

IEM Offers Leading-Edge Capabilities

IEM's **OMS.IQ™** manages the entire life span of offender records - from the initial generation to long-term storage, all with a single entry that supports multiple reporting mechanisms.

OMS.IQ™ grants law enforcement officers and facilities access to the **industry-leading low-code platform Appian**, built for enterprise-wide data and information storage, retrieval, retention, manipulation, archiving, and viewing of records (e.g., supporting data, documents, files). **OMS.IQ™** automates and streamlines tasks and workflows, saving time and costs to **maximize resources**.

OMS.IQ™ Harnesses Advanced Platform Technologies for Law Enforcement and Correctional Facilities Operations

OMS.IQ™ grants law enforcement and correctional facilities with fully customized COTS solutions, equipped with **end-to-end offender records management capabilities**. IEM's easy-to-build and deploy platform incorporates user specifications for incarcerated probation and supervised-release offenders, records management and offender tracking for warrants, arrests, and time-served, including supervisor audit trails and more.



Capture and securely store crucial offender data and vital details about incarcerated, probation, and supervised-release offenders.



Empower officers and supervisors with constant communication by utilizing automated tasking and real-time, mobile ready reporting tools.



Integrate data from various systems, including FBI NDEX, NIBRS, Evidence Management, Fingerprint Management and CAD systems.

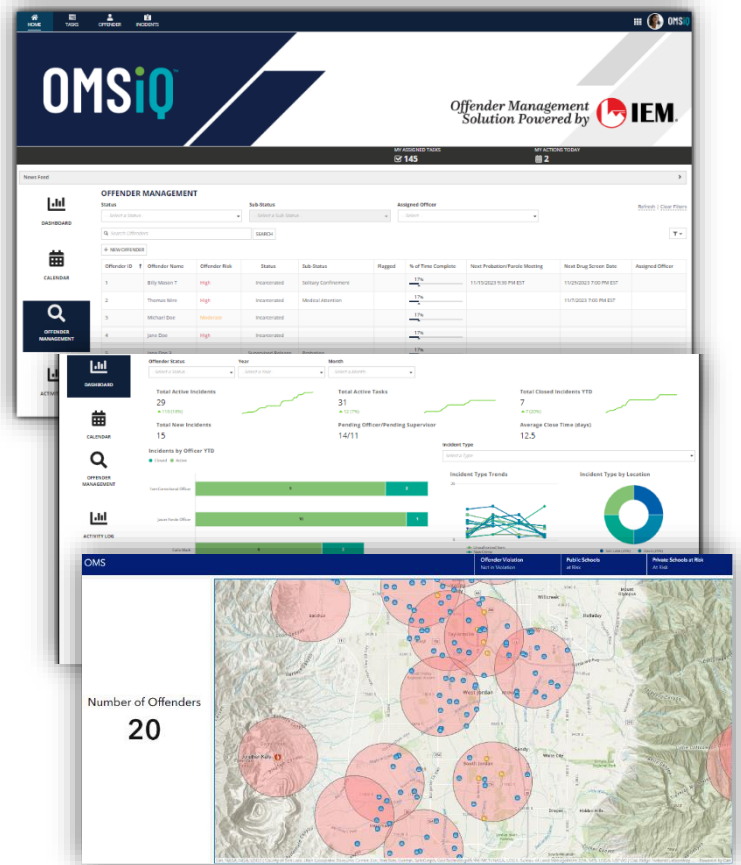
OMS.IQ™ Key Features

- Rapidly deployable
- Secure cloud infrastructure
- CJIS and HIPAA compliant platform
- Seamless integrations to federal, state, and local judicial court databases and other third-party solutions
- Mobile and offline capabilities
- Interface with other systems (e.g., AWS S3, Salesforce, Microsoft Dynamics, Oracle, SharePoint)
- Full audit capabilities
- Tailored reporting
- Customizable dynamic dashboards, including:
 - ✓ Heatmap analysis
 - ✓ Administrative alerts and notifications
 - ✓ Overview visualization tools for trend analysis
 - ✓ Community insights
 - ✓ Administrative alerts, reports, and metrics

Connect with Our Experts:
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What Can OMS.IQ™ Do for Your Agency?

- **External Stakeholder Collaboration**
Whether partner agencies or the public, **OMS.IQ™** offers a digital environment for rapid data and information sharing.
- **End-to-End Offender Record Management**
At its core, **OMS.IQ™** is an advanced record management system that leverages system data for multiple uses and applications.
- **Seamless Third-Party Integrations**
OMS.IQ™ easily integrates with third-party applications and federal, state, and local judicial court databases for more rapid deployment.
- **Cross-Functional Data Utilization**
Data in the system can be rapidly adapted for multiple purposes within the **OMS.IQ™** suite of applications, ensuring agencies can operate within a single environment, saving valuable time.
- **Enhanced Situational Awareness**
Decision-makers at every level of corrections and jail facilities will know what's happening within the organization by leveraging data and information in **OMS.IQ™** for customized data visualization, tailored dashboarding, and offender record analysis.
- **Mobile and Offline Capability**
Officers and their supervisors can easily access **OMS.IQ™** across devices, even in remote locations. **OMS.IQ™** was developed with user accessibility in mind, providing senior officials the ability to quickly summon dashboard views from their mobile devices.
- **Easy Modification and Intuitive Interfaces**
With IEM's technical support, customers can leverage their own data to develop simple, as-needed applications, maximizing resources and minimizing expenses.



Cost Effective Software Management

IEM quickly and efficiently delivers **OMS.IQ™**, customizing the system to an agency's unique operational requirements from the start and ensuring 100% functionality. While empowering customers to own and adapt the solution at their mission's pace, IEM offers diverse support options to future-proof your investment in our solutions.

About IEM

IEM brings nearly four decades of innovation to solve the most pressing challenges for our clients with a mission to build safe, secure, and resilient communities. We design and deliver software and services to digitally transform agencies with critical, life-saving missions, including the law enforcement community. IEM's combination of experience and digital services empowers our partners to protect their personnel and communities in new and innovative ways. Our team has supported agencies at the federal level and in all 50 states and hundreds of localities and urban areas, delivering consulting services that modernize IT systems, deliver valuable data, and optimize workforces.