



Affordable Housing Consulting Services

IEM knows affordable housing. For four decades, IEM has been a leader in helping communities nationwide build back stronger and more resilient.

IEM's dynamic and cross-sector team of subject matter experts leverage their experience and tools to assist Public Housing Agencies (PHAs), Continuum of Care programs (CoCs), and shelter and supportive services providers in **mitigating against, preparing for, responding to, and recovering from disasters and man-made hazards that may impact their residents and staff.**

As a leading consulting firm, IEM has set industry standards for managing the **fastest and most cost-effective delivery of services in the history of U.S. disaster recovery housing programs.**

Our Experience

IEM has managed billions in federal funding and supported state, local, tribal, and territorial clients nationwide.

- Managing ongoing **Community Development Block Grants- Disaster Recovery (CDBG-DR)** programs delivering long-term recovery to homeowners affected by Hurricanes Sandy, Harvey, Irma, and Maria;
- Providing project management and technical assistance services for **American Rescue Plan-funded HOME Investment Partnerships Programs (HOME-ARP)**;
- Managing **Federal Emergency Management Agency (FEMA)-funded projects** for numerous states, territories, localities, and tribes; and
- Providing program and grants management services for several pandemic relief programs, including **Homeowner Assistance Fund (HAF) programs**, COVID-19 disease modeling and vaccination/treatment clinics, **Emergency Rental Assistance (ERA)**, and the American Rescue Plan Act (ARPA) funding.

Consultation & Training to Affordable Housing Providers

In addition to disaster planning and management assistance, our team also provides Affordable Housing organizations with guidance and training on other **critical topics relevant to you**, including:

- Management of HOME-ARP, Emergency Solutions Grants (ESG), and CDBG programs;
- Executive director leadership training and succession planning;
- Housing Choice Voucher (HCV) program management strategies; and
- National Standards for the Physical Inspection of Real Estate (NSPIRE).

QUICK FACTS

Founded

1985

Minority Woman Founded / Owned

Headquarters

Research Triangle Park, NC

Physical Offices

Washington, D.C. • Baton Rouge, LA • Tallahassee, FL • Bel Air, MD • Guaynabo, PR • Aguadilla, PR

Points of Contact

Dr. Debra S. Smith

Director, Affordable Housing and HUD Technical Assistance Services

debra.smith@iem.com

601-955-1521

Chris Smith

Director, Individual Assistance and Disaster Housing

chris.smith@iem.com

775-691-0070

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Visit IEM.com for more about our capabilities and core values. Sign up to receive our daily News Clips as well as our monthly IEM Informational.

The IEM Impact | Services Offered

IEM specializes in providing comprehensive support to PHAs, CoCs, and other HUD-assisted programs nationwide in their program management, disaster preparedness, response, and recovery efforts. We offer a range of tools and training programs tailored specifically to address the unique challenges faced by each of our clients.

Our services include equipping organizations with the necessary tools, technical assistance, and training to develop robust disaster preparedness plans and toolkits, enabling them to effectively navigate FEMA and U.S. Department of Housing and Urban Development (HUD) funding processes to secure and retain funding opportunities.

IEM provides valuable inspection training, ensuring affordable housing programs are well-prepared to meet regulatory requirements and maintain compliance before, during, and after disasters. We offer the development and delivery of training across the emergency management spectrum, including, though not limited to:

- Effective management techniques to minimize the impact of an unforeseen event;
- National Standard Incident Command System (ICS) training inclusive of position-specific training;
- FEMA Emergency Management Institute courses;
- DHS-approved and/or sanctioned courses;
- Active Shooter Response; and
- Medical Response to Critical Incidents.










Check out related IEM-produced products

- PHA Procurement Training
<https://www.hudexchange.info/trainings/pha-procurement-training/#chapter-1-introduction>
- PHA Disaster Preparedness Toolkit
<https://www.hudexchange.info/resource/6933/disaster-preparedness-toolkit/>
- PHA Occupancy Webinar Series
<https://www.hudexchange.info/news/pha-occupancy-webinar-series/>
- PHA Disaster Planning in Florida
<https://www.hudexchange.info/trainings/courses/getting-ahead-of-the-next-disaster-florida-disaster-readiness-response-recovery-training/>
- Renting to HUD and FEMA Clients in a Disaster (HUD Housing Choice Voucher Program)
Available via your HUD HCV Disaster Recovery representative



With our expertise and resources, IEM empowers organizations to **enhance their resilience, safeguard their residents,** and **recover** from unexpected events.

Additional Services IEM Offers to PHAs are:

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|  Anti-Fraud, Waste, & Abuse Prevention |  Digital Citizen Services |
|  Case Management – Intake & Eligibility |  Fire Drill, Evacuation, Shelter-in-Place Planning & Exercises |
|  Communications, Outreach & Constituent Services |  Program & Grants Management |
|  Comprehensive Disaster Preparedness, Resilience & Recovery Planning |  Program Policy, Design & Implementation |
| |  Reporting, Compliance & Monitoring |

IEM is here to assist. Our dedicated team is ready to provide you with the necessary technical assistance, tools, and guidance to ensure your agency is well-prepared, trained, and able to respond and recover effectively to unforeseen events.

Together, we will strengthen your community's ability to withstand and bounce back from challenges, creating a safer and more resilient environment for all residents. How can we help? **Contact our experts today.**