



Disaster Recovery and Rebuilding

Since 1985, IEM has been providing program management and disaster recovery services to public and private-sector clients across the United States and internationally. IEM is a leader in helping states, territories, and communities identify and explore all options and resources to advance recovery following a disaster. Leveraging over 38 years of experience in disaster management, we support jurisdictions in implementing model disaster recovery and resilience programs.

As natural disasters increase in frequency and severity, it is vital that organizations work with a partner that understands how to save lives, protect property, and **build communities back stronger** after disaster strikes.

IEM uses **risk-based, data-driven services** to help emergency managers and decision makers achieve results that work in the real world. IEM has applied its winning formula of experience, people, and technology to hundreds of emergency management projects for federal, state, local, tribal and territorial government agencies and the private sector worldwide. IEM has **managed billions of dollars in disaster assistance** coming from a wide array of sources and programs, including federal, state, local, tribal, territorial, non-profit, philanthropic, and private sector organizations.

Most importantly, throughout every part of our work, we never lose sight of our primary objective: **putting survivors first**.

IEM's experts **help communities recover after a disaster** and **address future needs**. Our team puts their knowledge, expertise, and lessons learned in the National Disaster Recovery Framework's operations and disaster recovery program support, to work for you. Our services include:

- HUD Community Development Block Grant – Disaster Recovery (CDBG-DR) program management
- FEMA Public Assistance (PA) program management
- Long-term recovery program management
- Mitigation planning and strategies
- Grants management and software
- Pre-closeout compliance and monitoring

QUICK FACTS

Founded
1985

Physical Offices

Research Triangle Park, NC (HQ) • Washington, D.C. • Baton Rouge, LA • Tallahassee, FL • Bel Air, MD • Richmond, KY • Guaynabo, PR • Aguadilla, PR

Our Experts

The expansive IEM team includes emergency management, homeland security, disaster recovery, national security, and digital service professionals, former executives, and senior leaders from FEMA, DHS, HUD, DoD, as well as senior state and local officials from across the country.

Key Service Areas

- Disaster Recovery and Management (e.g., CDBG-DR, CDBG-MIT, FEMA PA & IA, FEMA HMGP)
- Emergency Management and Homeland Security
- Grants and Public Benefits Management
- Public Health Response, Logistics, and Policy
- Defense and National Security
- Digital Services

Contact

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Proven Outcomes

We are committed to serving our clients and communities during uncertain times. IEM has been at the forefront of the nation's greatest challenges –helping our partners fight COVID-19, H1N1 and the anthrax attacks, rebuild more resiliently following hurricanes and flooding, destroying decades of chemical weapons stockpiled while keeping communities safe, and much more.

Hurricane Ian, 2022 and Hurricane Nicole, 2022

- Provided **Preliminary Damage Assessment** support for Flagler County.
- Compiled **comprehensive damage inventories** and built **initial cost estimates** for damages sustained and work performed by Flagler County.

Hurricane Fiona, 2022 and Hurricane Maria, 2017

- Provided **federal funds and grants management** for FEMA, HUD and other governmental funding sources.
- Program Manager for the CDBG-DR funded **Home Repair, Reconstruction or Relocation (R3) program**, for the western region of Puerto Rico to help repair or reconstruct homes damaged by hurricanes Irma and/or Maria.
- Selected to manage the **Hazard Mitigation Grant Program (HMGP)**, developing project scopes and cost estimates for Hurricane Maria recovery project work.

COVID-19 Pandemic, 2020

- Managed the **North Carolina Emergency Rental Assistance Program** federally funded by the American Rescue Plan to provide financial support to renters in North Carolina adversely affected by the coronavirus pandemic.
- Managing the **Homeowner Assistance Fund** programs in **North Carolina, Pennsylvania, Puerto Rico, and Virginia** federally funded by the American Rescue Plan to provide support to homeowners who experienced financial hardship due to the coronavirus pandemic.
- Program administration for 350 subrecipients throughout 28 counties for **FEMA's Public Assistance Program** with Florida Division of Emergency Management.

Hurricane Michael, 2018

- Provided support for complex **Public Assistance Alternative Procedures Projects** under Section 428 of the Stafford Act.
- Managed well over **two hundred (200) 428/406 projects** through obligation and into the closeout process.
- Provided support to FDEM for all **permanent work projects** under Hurricane Michael.

Hurricane Irma, 2017

- Program Manager for the CDBG-DR funded **Rebuild Florida program** to help repair, rebuild, or reconstruct homes damaged by Hurricane Irma.

Other Recovery Experience

- FEMA Public Assistance Program Assistance, *Public Works Commission of Fayetteville, North Carolina.*
- Emergency Operations Planning for Large-Scale and Catastrophic Events, *State of New Jersey.*
- COVID-19 Recovery Plan, *Santa Clara County, California.*
- Pre-Disaster and Post-Disaster Consulting, *State of Georgia.*
- Program Management, *Puerto Rico Department of Housing, Home Repair, Reconstruction or Relocation (R3) Program.*
- PREPA Grant Management, *Puerto Rico Power Authority.*
- PA Disaster Recovery, *Puerto Rico Power Authority.*

CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

MAS - General Purpose Commercial Information Technology Equipment, Software, and Services Rescue

Contract Number: GS-35F-679GA
Contract Period: Sept. 14, 2017 – Sept. 13, 2027

HHS Aviation Ground Support and Airfield Operations and Maintenance

Contract Number: 75A50120D00003
Contract Period: Feb. 10, 2020-Feb. 9, 2025

California Multiple Award Schedules

Contract Number: 4-22-07-1003
Contract Period: July 6, 2022-Sept. 13, 2027

Contract Number: 3-20-70-2296C
Contract Period: Aug. 11, 2020-Sept. 13, 2027

HGACBuy Cooperative

Contract Number: HP08-21
Contract Period: Aug. 1, 2021-July 31, 2024

Florida Department of Management Services

Contract Number: 80101500-20-1
Contract Period: March 1, 2021-Aug. 31, 2024

TXShare

Contract Number: 2023-028
Contract Period: Oct. 1, 2023-Sept. 30, 2024

Missouri Statewide Management Consulting Services

Contract Number: CS201311024
Contract Period: Apr. 1, 2020-Mar. 31, 2024

Massachusetts Statewide Contract

Contract number: PRF76
Contract Period: Oct. 27, 2022-Sept. 30, 2027