



## Fraud Program Management Services, Investigation, & Prosecution

**The unprecedented level of federal funding made available through pandemic relief programs has helped millions of individuals and businesses struggling financially; however, these programs and benefits are plagued by high levels of fraud.**

The risk of improper payments dramatically increased during the COVID-19 pandemic. Federal agencies estimated about **\$247 billion in improper payments** in fiscal year 2022, a large increase compared to the estimate of about \$140 billion for fiscal year 2017. The extent of fraud associated with COVID-19 relief programs is significant and could further increase since many investigations are under way.

### **IEM's Fraud Detection**

Using IEM's experience and expertise, our team identifies, investigates, and improves fraud detection outcomes for clients. **Using innovative tools and technology coupled with real-world fraud investigation experience, IEM stands ready to assist clients to prevent fraud and identify, prosecute, and recover losses.**

**IDENTIFICATION** - We leverage big data and innovation tools, such as artificial intelligence and machine learning, to identify trends in potentially fraudulent applications and claims. IEM's proprietary fraud social network tool identifies suspected fraud, helping to expedite the process. Early identification of potential schemes allows for timely investigation and pursuit.

**INVESTIGATION** - Our team of certified auditors and trained investigators are committed to tracking and documenting potentially fraudulent claims. Once identified and investigated, our personnel create prosecution packages to help deter and prevent future fraud.

**IMPROVEMENT** - At IEM, we help our clients build resilience to mitigate future risks. In identifying and investigating fraud, we seek to inform future mitigation, policy, and process recommendations to better prevent fraud. Through improvement practices, we save taxpayers' dollars in recovering funds and provide equitable access to funds to eligible recipients.

### **QUICK FACTS**

#### **Founded**

1985

Woman- and Minority-  
Founded and Owned

#### **Headquarters**

Research Triangle Park, NC

#### **Physical Offices**

Washington, D.C. • Baton  
Rouge, LA • Tallahassee, FL •  
Bel Air, MD • Richmond, KY •  
Guaynabo, PR • Aguadilla, PR

#### **Our Experience**

IEM has extensive experience managing and implementing federally funded grants and benefits programs, including:

- **FEMA** disaster assistance,
- Community Development Block Grants (**CDBG**),
- Emergency Rental Assistance,
- Mortgage assistance, and other programs

We understand the detrimental impact fraudulent and false claims have on the ability to get relief to those in need.

## IEM's Fraud Capabilities

Unlike companies conducting fraud analytics, IEM's former/retired law enforcement personnel, Certified auditors including Certified Fraud Examiners and Certified Public Accountants and Internal Auditors aid in the assembly of **fraud packages that are ready for prosecutorial agencies at the federal, state, and local level to carry forward with additional law enforcement actions** (e.g., subpoenas, testimony) and bring perpetrators to justice.

Our investigators put together a law enforcement ready package including:

- Elements of the Crime, including supporting evidence of fraud;
- Recommendations of type(s) of criminal charge(s);
- Core data required by the DOL OIG; and
- Boilerplate language to be included in the indictment.

IEM adds both additional capacity to in-house contractors conducting fraud analytics and produce law-enforcement-centric fraud packages to allow prosecutorial agencies to take faster action against fraud, potentially recovering funds from criminals.

**Our fraud packages are tailored to the jurisdiction – federal or state – focusing on statutes commonly used in unemployment insurance fraud.** IEM adjusts the focus according to prosecutor's preference or local considerations. Specific prosecutor recommendations, local violations, and jurisdictional preferences can be accommodated in the fraud packages.

**IEM provides evidence for specific state statutes, tailored to the jurisdiction.**

Evidence of fraud typically referred for federal prosecution is presented with the identified elements of the crimes commonly prosecuted in federal disaster fraud cases: Title 18, United States Code (USC) Sections 1001 (False Statements), 1341 (Mail Fraud), 1343 (Wire Fraud), 1028 (False ID), and 1029 (Fraudulent use of an access device). Special attention is paid to the elements of 1341 (Mail Fraud) and 1343 (Wire Fraud) due to the enhanced penalties associated.

## Targeting Fraudulent Claims and Scams

**IEM is committed to helping our clients and partners implement fraud program management solutions to prevent, detect, and recover future fraud activity.**

IEM's fraud services are applicable to all federally funded programs. We understand the detrimental impact fraudulent and false claims have on the ability to get assistance and relief to those in need. Using innovative tools and technology coupled with real-world fraud investigation experience, **IEM stands ready to assist clients to prevent fraud and identify, prosecute, and recover losses.**

### Regular and Disaster-Related Fraud

- Federal Emergency Management Agency (FEMA)
- U.S. Department of Housing and Urban Development (HUD)
- U.S. Health and Human Services (HHS)

### Pandemic Fraud

- U.S. Department of Labor's Unemployment Insurance (UI)
- U.S. Department of Treasury's Homeowner Assistance Fund (HAF) and Emergency Rental Assistance (ERA)
- CARES Act
- American Rescue Plan Act

## CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

### **MAS - General Purpose Commercial Information Technology Equipment, Software, and Services Rescue**

Contract Number: GS-35F-679GA  
Contract Period: Sept. 14, 2017 – Sept. 13, 2027

### **HHS Aviation Ground Support and Airfield Operations and Maintenance**

Contract Number: 75A50120D00003  
Contract Period: Feb. 10, 2020-Feb. 9, 2025

### **California Multiple Award Schedules**

Contract Number: 4-22-07-1003  
Contract Period: July 6, 2022-Sept. 13, 2027

Contract Number: 3-20-70-2296C  
Contract Period: Aug. 11, 2020-Sept. 13, 2027

### **HGACBuy Cooperative**

Contract Number: HP08-21  
Contract Period: Aug. 1, 2021-July 31, 2024

### **TXShare**

Contract Number: 2023-028  
Contract Period: Oct. 1, 2023-Sept. 30, 2024

### **Florida Department of Management Services**

Contract Number: 80101500-20-1  
Contract Period: March 1, 2021-Aug. 31, 2024

### **Missouri Statewide Management Consulting Services**

Contract Number: CS201311024  
Contract Period: Apr. 1, 2020-Mar. 31, 2024

### **Massachusetts Statewide Contract**

Contract number: PRF76  
Contract Period: Oct. 27, 2022-Sept. 30, 2027