



IEM's mission is to build a **safe, secure, and resilient world.**

**No matter the need, IEM stands ready to help you from program start to finish. IEM has the expertise, innovative strategies, and tools to navigate the complexities of federal funds and simple recovery, providing practical, cost-effective outcomes that drive transformation, accountability, and transparency.**

IEM is the largest women- and minority-owned firm of its kind. Since 1985, we have evolved to adapt to the industry's changing needs. We have helped over 300 government and private sector clients. Much of our business consists of repeat customers who trust us to provide them with the decision-making tools needed to ensure their communities are protected.

**As an outcome driven firm, we provide practical, cost-effective results that work.** These solutions help our clients reduce costs, increase efficiencies, improve decision-making and outcomes, and most importantly **save lives.**

IEM services and support include:

- Comprehensive program management;
- Grants, benefit, and digital citizen services administration;
- Unique planning and evidence-based, decision-making strategies;
- AI and machine learning modeling and simulation; and
- GIS technologies.

**We strive to fulfill our mission by:**

- Listening to our customers' needs to **respond quickly and effectively;**
- Maintaining the **highest ethical standards;** and
- Developing **collaborative, trusting partnerships** with our clients, adopting their goals as our own.

IEM has been at the forefront of some of the nation's greatest challenges – helping our partners **tackle COVID-19, H1N1 and anthrax attacks; rebuild more resiliently and equitably following disasters; destroy decades of chemical weapons while keeping communities safe; and much more.**

## QUICK FACTS

### Founded

1985

Woman- and Minority-Founded and Owned

### Headquarters

Research Triangle Park, NC

### Physical Offices

Washington, D.C. • Baton Rouge, LA • Tallahassee, FL • Bel Air, MD • Richmond, KY • Guaynabo, PR • Aguadilla, PR

### Our Experts

The expansive IEM team of 1200 consultants includes emergency management, homeland security, disaster recovery, national security, and digital service professionals; former federal and private sector executives; and senior leaders from FEMA, DHS, HUD, DoD, as well as senior state and local officials from across the country.

## Team IEM | Our Services

Our team of nationally recognized subject matter experts are prepared to deliver innovative strategies and turnkey solutions that matter.



### Broadband Program Services

IEM develops strategy, planning, design, and implementation of broadband programs and oversees the delivery of grants management services through the entire grants management lifecycle, from program establishment, implementation, monitoring, reporting, and through program and grant close-out.



### Digital Citizen Services

IEM oversees the delivery of various types of assistance to survivors of disasters and emergencies. Our experts help navigate federal initiatives including the Infrastructure and Investment Jobs Act (IIJA), the Homeowner Assistance Fund, and disaster recovery programs such as the U.S. Department of Housing and Urban Development's Community Development Block Grant – Disaster Recovery (CDBG-DR).



### Digital Services

IEM develops information technology (IT) solutions that address today's challenges while anticipating future needs. From cutting-edge modeling and simulation using artificial intelligence and machine learning to advanced software engineering, our team provides measurable results for optimal outcomes.



### Disaster Recovery

IEM helps with each step of the recovery process to support short-term and long-term revitalization efforts. Our services include managing and maximizing federal grant programs, coordinating housing and individual recovery, and delivering automated grant solutions.



### Emergency Management

IEM is the go-to firm to assist clients with improving their preparedness, response, recovery, and mitigation strategies. Our leading team of experts apply real-world experience to save lives and protect property.



### Fraud Program Management, Identification and Prevention

IEM utilizes a team of multidisciplinary experts and big data technology to help our clients identify fraud networks, investigate high priority cases, and recover funds while improving anti-fraud strategies to mitigate, prevent, and detect future risk.



### Homeland Security

IEM combines our expertise and technology to gain insight on the best ways to prepare for, prevent, and respond to domestic threats. We help clients adapt to the constantly changing landscape with resources such as after-action reports, risk assessments, training and exercises, and more.



### National Security

IEM uses science and technology to produce defense solutions for advanced security and improved military performance. We give leaders the tools to make decisions on assessing threats to populations and critical infrastructure, mitigating risks, addressing terrorism, and more.



### Public Health

Our multidisciplinary team of experts is nationally recognized for supporting public health policy, planning, modeling, and response. We spearhead public health projects including testing program management, vaccine distribution, and other logistics.