RMSiQ™

IEM recognizes law enforcement agencies need modern technology for records management to **simplify** and **automate** workflows and provide better **situational awareness** to decision-makers at every level of an organization. However, most solutions are built on aging software architectures that require time consuming and expensive modifications, forcing departments to tradeoff between what they need and what they can afford.

IEM's **RMS.IQ™** covers the entire life span of records management—from the initial generation to long-term storage, all with a single entry that supports multiple reporting mechanisms on the industry leading Appian platform. With IEM's **RMS.IQ™** law enforcement agencies now have access to the **industry leading** low-code platform for enterprise-wide data and information storage, retrieval, retention, manipulation, archiving, and viewing of records, along with supporting data, documents or files pertaining to law enforcement operations. The technologies incorporated in **RMS.IQ™** are designed to save time and cost by automating tasks and workflows, thereby **maximizing resources**.

RMS.IQ™ Harnesses Advanced Platform Technologies for Law Enforcement Operations

RMS.IQ™ equips law enforcement agencies at all levels with fully customized end-to-end records management capability, plus the ability to rapidly develop and deploy applications to user-specifications for case management, warrants and arrests, officer recruitment and retention, inventory and asset tracking, and much more.

Capture and securely store crucial incident data in real-time, including date, time, location, and vital details about victims or suspects.

Empower front-line officers and supervisors with constant communication by utilizing mobile-ready tools to protect their communities.

Integrate data from various systems, including FBI NDEX, NIBRS, Evidence Management, Fingerprint Management and CAD systems.2

RMS.IQ™ Key Features

- Rapidly deployable
- Secure cloud infrastructure
- CJIS compliant platform
- Seamless integrations to CAD, Federal databases and other third-party solutions
- Mobile and offline capabilities
- Customized dashboards, including:
  - Heatmap analysis
  - Incident analysis
  - Community insights
  - Administrative reports and metrics
- Interface with other systems (such as AWS S3,
- Salesforce, Microsoft Dynamics, Oracle, SharePoint, among others)
- Full audit capabilities
- Tailored reporting

Connect with Our Experts:
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What Can RMS.IQ™ Do for Your Agency?

External Stakeholder Collaboration
Whether partner agencies or the public, **RMS.IQ™** offers digital environments for rapid data and information sharing.

End-to-End Investigative Case Management
At the core of **RMS.IQ™** is an advanced case management system that leverages system data for multiple uses and applications.

Seamless Third-Party Integrations
RMS.IQ™ easily integrates with third-party applications and federal government law enforcement databases for a more rapid deployment.

Cross-Functional Data Utilization
Data in the system can be rapidly adapted for multiple purposes within the **RMS.IQ™** suite of applications, ensuring agencies are able to operate within a single environment, saving valuable time.

Enhanced Situational Awareness
Decision-makers at every level of a police organization will know what's happening in their jurisdiction by leveraging data and information in **RMS.IQ™** for customized data visualization, tailored dashboarding, and criminal intelligence analysis.
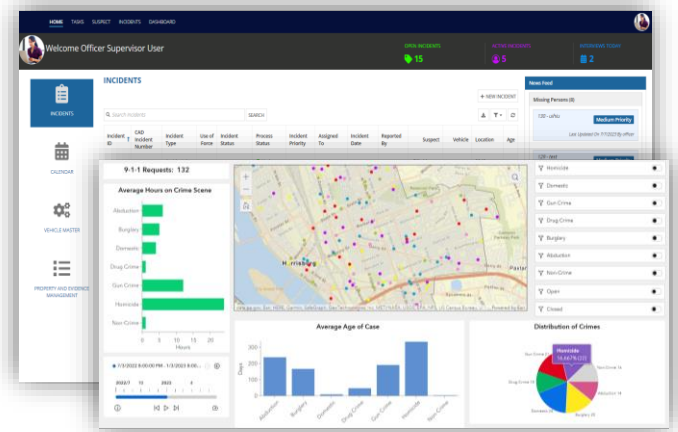
Mobile and Offline Capability
Officers and their supervisors always have access to **RMS.IQ™** with industry-leading capabilities for accessing the system across devices even in remote locations, and senior executives can quickly summon dashboard views from their mobile devices.

Easy Modification and Intuitive Interfaces
IEM prepares customers to use their own data and develop simple applications with *as-needed* support from our technical staff.

Cost Effective Software Management

IEM delivers **RMS.IQ™** quickly and efficiently, ensuring what an agency purchases is tailored to their unique operating needs immediately upon utilizing the system, and delivering 100 percent of the functionality demanded. While every customer owns the solution and can build or modify applications at the speed of their mission, IEM provides multiple options for supporting the software to future-proof your investment in our solutions.

About IEM

IEM is the world's largest woman and minority-owned crisis management firm bringing nearly four decades of innovation to solve the most pressing challenges for our clients with a mission to build a safe, secure, and resilient world. We design and deliver software and services to digitally transform agencies with critical, life-saving missions, including the law enforcement community. IEM's combination of experience and digital services empower our partners to protect their personnel and communities in new and innovative ways. Our team has supported agencies in all 50 states and hundreds of localities and urban areas, delivering consulting services that modernize IT systems, deliver valuable data, and optimize workforces.