

IEM Case Management Solutions | CMS.IQ™

CMS.IQ™ by IEM is an end-to-end investigative case management system that supports the **efficient** and **effective** business process and workflow management for complex investigations. Built in low-code and powered by the CJIS compliant and highly secure Appian platform, agencies can deploy **CMS.IQ™** to improve operational efficiency, enhance collaboration, and optimize case management with out-of-box access to key feature and best-in-class technologies like:



Leading-Edge Case Management Technology



Pattern identification & Cross-Referencing Tools



Seamless Integrations with any Data Type &



Built-in Data Visualization & Reporting Features



Multi-Level Views for Supervisors & Staff



"Smart" Task Automation



Fully Customizable to User Specifications



Native Mobile & Offline Capabilities

Automated Workflows and Multi-Level Views:

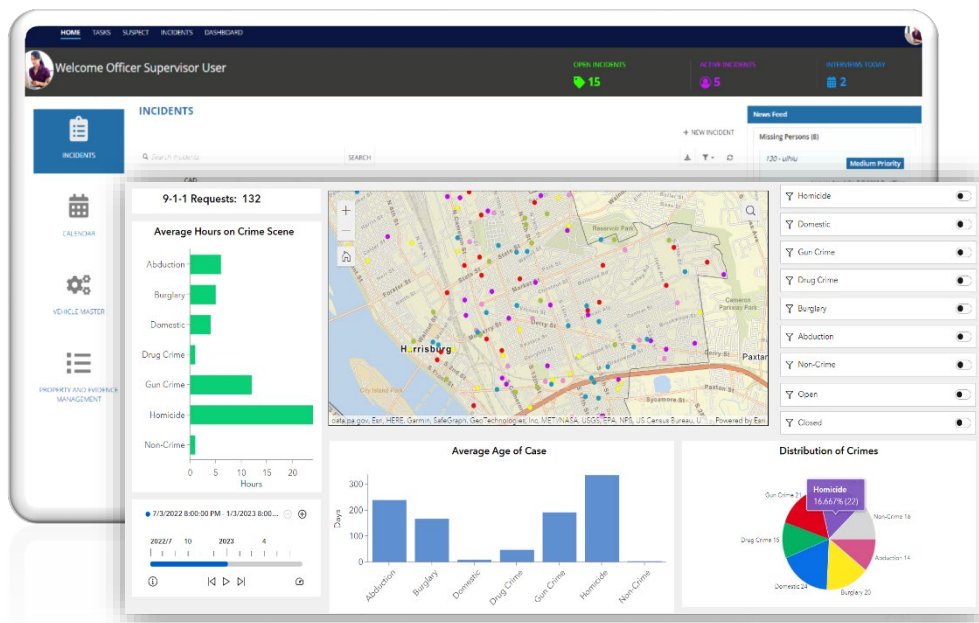
- ✓ Single Entry to Auto-Generate Forms
- ✓ Capture and Securely Store Data with Audit Trails
- ✓ Real-Time Insights and Situational Awareness

Innovative Push-Button Reporting Tools:

- ✓ Location-Based Heatmaps
- ✓ Customized Incident Reporting
- ✓ IP Analysis

Mission-Specific Modules:

- ✓ Evidence Management
- ✓ Seamless Integrations to Secure Data
- ✓ Integration with IEM's Proprietary Fraud Social Network Tool



Appian: Enterprise-Grade and Ready for Growth

Secure

Scalable

13.6M
users

+

12.7B+
transactions per day

66
availability zones

IEM Digital Services Teams and Core Offerings



IEM GEO

- Geospatial Imaging & Analytics
- Basic Workflow Automation
- Data Engineering & Management



Digital Modernization

- Automated Process Solutions
- Low-Code Applications
- Systems Integration
- Reporting & Data Analytics



Emerging Technologies

- Modeling & Simulation
- Cloud Architecture
- Big Data Analytics
- Parallel Computing