



Unemployment Insurance Fraud Analysis & Prosecution

The unprecedented level of federal funding made available through pandemic relief programs has helped millions of individuals and businesses struggling financially; however, these programs and benefits are plagued by high levels of fraud.

During the pandemic, millions of people became unemployed as businesses shut down, causing Congress to increase funding to the Unemployment Insurance (UI) program. Unfortunately, this led to an explosion of UI fraud as individuals and organized criminal groups took advantage of the billions in payments made available. **According to the U.S. Department of Labor's (DOL) Office of Inspector General (OIG) an estimated \$193 billion in pandemic UI benefits have been paid improperly, with a significant portion attributable to fraud.**

IEM's UI Fraud Detection

Using IEM's experience and expertise, our team identifies, investigates, and improves UI fraud detection outcomes for clients. **Using innovative tools and technology coupled with real-world fraud investigation experience, IEM stands ready to assist clients to prevent fraud and identify, prosecute, and recover losses.**

IDENTIFICATION - We leverage big data and innovation tools, such as artificial intelligence and machine learning, to identify trends in potentially fraudulent applications and claims. IEM has a proprietary tool – FraudSocial.IQ™ – that identifies suspected fraud social networks, speeding up the process. Early identification of potential schemes allows for timely investigation and pursuit.

INVESTIGATION - Our team of certified auditors and trained investigators are committed to tracking and documenting potentially fraudulent claims. Once identified and investigated, our personnel create prosecution packages to help deter and prevent future fraud.

IMPROVEMENT - At IEM, we help our clients build resilience to mitigate future risks. In identifying and investigating fraud, we seek to inform future mitigation, policy, and process recommendations to better prevent fraud. Through improvement practices, we save taxpayers' dollars in recovering funds and provide equitable access to funds to eligible recipients.

QUICK FACTS

Founded

1985
Woman- and Minority-
Founded and Owned

Headquarters

Research Triangle Park, NC

Office Locations

Washington, D.C. • Baton Rouge, LA • Tallahassee, FL • Bel Air, MD • Neptune, NJ • Pueblo, CO • Richmond, KY • Guaynabo, PR • Aguadilla, PR

Our Experience

IEM has extensive experience managing and implementing federally funded grants and benefits programs, including:

- FEMA disaster assistance,
- Community Development Block Grants (CDBG),
- Emergency Rental Assistance,
- Mortgage assistance, and other programs

We understand the detrimental impact fraudulent and false claims have on the ability to get relief to those in need.

IEM's Fraud Capabilities

Unlike companies conducting fraud analytics, IEM's former/retired law enforcement personnel, Certified auditors including Certified Fraud Examiners and Certified Public Accountants and Internal Auditors aid in the assembly of **fraud packages that are ready for prosecutorial agencies at the federal, state, and local level to carry forward with additional law enforcement actions** (e.g., subpoenas, testimony) and bring perpetrators to justice.

Our investigators put together a law enforcement ready package including:

- Elements of the Crime, including supporting evidence of UI fraud;
- Recommendations of type(s) of criminal charge(s);
- Core data required by the DOL OIG; and
- Boilerplate language on UI program to be included in the indictment.

IEM adds both additional capacity to in-house contractors conducting fraud analytics and produce law-enforcement-centric fraud packages to allow prosecutorial agencies to take faster action against UI fraud, potentially recovering funds from criminals.

Our fraud packages are tailored to the jurisdiction – federal or state – focusing on statutes commonly used in unemployment insurance fraud. IEM adjusts the focus according to prosecutor's preference or local considerations. Specific prosecutor recommendations, local violations, and jurisdictional preferences can be accommodated in the fraud packages.

IEM provides evidence for specific state statutes, tailored to the jurisdiction.

Evidence of fraud typically referred for federal prosecution is presented with the identified elements of the crimes commonly prosecuted in federal disaster fraud cases: Title 18, United States Code (USC) Sections 1001 (False Statements), 1341 (Mail Fraud), 1343 (Wire Fraud), 1028 (False ID), and 1029 (Fraudulent use of an access device). Special attention is paid to the elements of 1341 (Mail Fraud) and 1343 (Wire Fraud) due to the enhanced penalties associated.

Targeting Fraudulent Claims and Scams

IEM is committed to helping our clients and partners recover fraud and increase their resiliency to prevent future fraud activity. The types of fraud we identify, target, and recover losses from include:

Regular and Disaster-Related Fraud

- Federal Emergency Management Agency (FEMA)
- U.S. Department of Housing and Urban Development (HUD)
- U.S. Health and Human Services (HHS)

Pandemic Fraud

- U.S. Department of Labor
 - Unemployment Insurance (UI)
- U.S. Department of Treasury
 - Homeowner Assistance Fund (HAF)
 - Emergency Rental Assistance (ERA)
- CARES Act
- American Rescue Plan Act

CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

MAS - General Purpose Commercial Information Technology Equipment, Software, and Services Rescue

Contract Number: GS-35F-679GA

Contract Period: Sept. 14, 2017 – Sept. 13, 2027

HHS Aviation Ground Support and Airfield Operations and Maintenance

Contract Number: 75A50120D00003

Contract Period: Feb. 10, 2020-Feb. 9, 2025

California Multiple Award Schedules

Contract Number: 4-22-07-1003

Contract Period: July 6, 2022-Sept. 13, 2027

Contract Number: 3-20-70-2296C

Contract Period: Aug. 11, 2020-Sept. 13, 2027

HGACBuy Cooperative

Contract Number: HP08-21

Contract Period: Aug. 1, 2021-July 31, 2024

North Texas SHARE

Contract Number: NCT-2019-28

Contract Period: May 14, 2019-April 30, 2024

Contract Number: NCT-2019-149

Contract Period: Jan. 28, 2020- Jan. 29, 2024

Florida Department of Management Services

Contract Number: 80101500-20-1

Contract Period: March 1, 2021-Feb. 29, 2024

Missouri Statewide Management Consulting Services

Contract Number: CS201311024

Contract Period: Apr. 1, 2020-Mar. 31, 2024

Massachusetts Statewide Contract

Contract number: PRF76

Contract Period: Oct. 27, 2022-Sept. 30, 2027