



Law Enforcement and Homeland Security Services

IEM is the world's largest woman-owned crisis management firm and brings nearly four decades of expertise and innovation to solve the most pressing challenges for federal, state, local, tribal and territorial law enforcement agencies.

IEM's mission is to build a safe, secure, and resilient world. IEM accomplishes this mission by working closely with government agencies and private sector organizations around the world to improve disaster preparedness, response, recovery, and mitigation and strengthen homeland security and defense, public health, cybersecurity, and critical infrastructure. We create science-based tools, technology and strategies that help our customers achieve measurable results—saving lives, reducing costs, increasing efficiencies, and facilitating evidence-based decision making.

Our customers keep coming back. Repeat customers make up 74% of IEM's business. Since our founding 37 years ago, we have supported over 400 clients in 15 countries, in all 50 states, and 4 U.S. territories. Although our team continues to grow – 1,000+ strong-- our focus remains on building trust through a deep-rooted understanding of our clients' mission and challenges.

We specialize in combining deep subject matter expertise with game-changing technology to craft tailored solutions. Our clients appreciate the perspective we bring with a team of seasoned practitioners and experts, plus the technical savvy to deliver the tools, systems and processes that enable operators. We built a reputation for developing first-in-kind solutions when needed or adapting the tried-and-true to rapidly changing conditions.

Our digital services offerings are uniquely suited to the law enforcement and homeland security mission spaces. Resilient communities are prepared communities. IEM's team of subject matter experts – including former law enforcement – provide insights and the necessary capabilities to partner directly with departments of all sizes to innovate solutions that identify threats, manage risk, leverage data to provide accurate forecasts for senior leaders, and provide span-of-control for the operating environment.

Understanding the complexities of today's challenges—whether natural or manmade—is top of mind for our team. IEM stands ready to support your agency's efforts to save lives and protect property. Please contact us for more information or a briefing on our solutions.

IEM QUICK FACTS

Founded
1985

Headquarters
Research Triangle Park, NC

Office Locations
Washington, D.C. • Baton Rouge, LA
• Tallahassee, FL • Conroe, TX •
Bel Air, MD • Neptune, NJ •
Phoenix, AZ • Pueblo, CO •
Richmond, KY • San Juan, PR •
Aguadilla, PR

Our Experts
The expansive IEM team includes law enforcement, emergency management, homeland security, disaster recovery, public health, and national security professionals, former executives and senior leaders from FEMA, DHS, HUD, DoD, as well as senior state and local officials from across the country.

Established Practice Areas

- Law Enforcement
- Intelligence and Information Sharing
- Emergency Management
- Homeland Security
- Public Health
- Defense and National Security
- Grants Management

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IEM's Digital Services Team Builds Tailored Solutions to Optimize the Modern Policing Workforce:

We provide decision-maker support tools and services that solve critical data and technology integration challenges for today's safety and security organizations. Our core services include:

- Automated Process Solutions & Business Process Engineering
- Custom Software Development
- Data Management & Analytics
- Simulation-Based Acquisitions Management
- IT Modernization & Systems Integration
- Geospatial Imaging & GIS Applications
- Computer Vision Solutions (AI/ML)

IEM's Capabilities for Law Enforcement and Border Security Mission Areas:

We deliver capabilities and services that are realistic, easily reproduced, and flexible enough to help law enforcement leaders deal with the complex, real-world needs. IEM's innovative approach is being used by jurisdictions and agencies around the world to establish a common framework for seamless integration in each of the following areas:

- Program Management & Technical Assistance
- Intelligence Fusion
- Real-Time Crime Monitoring
- Persistent Surveillance Solutions
- Incident Action Planning
- Continuity of Operations (COOP)/Continuity of Government
- Critical Infrastructure Mitigation & Protection
- Threat, Hazard & Vulnerability Assessments
- Standard Operating Guidelines & Procedures
- Supply Chain Security & Third-Party Risk Management
- Cybersecurity

Examples of IEM's Law Enforcement Experience:

The IEM Team has experience leading law enforcement operations in agencies at all levels of government, and has supported law enforcement partners by:

- Innovating a full computer vision solution with sensor network deployment to optimize patrol operations in urban settings
- Delivering process automation to maximize resources for a Federal law enforcement agency protecting public lands
- Mapping collaboration networks and optimizing partner engagement for a state intelligence fusion center
- Developing counter terror and critical infrastructure programs for two major city police departments

IEM'S EASILY ACCESSIBLE CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

GSA Multiple Award Schedule

Contract Number: GS-35F-679GA

Defense Information Systems Agency's (DISA) Encore III

Contract Number: HC102818D0016

Contract Period: 12 March 2018 through 11 March 2023

DoD Information Analysis Center (IAC) Multiple Award Contracts

Contract Number: FA807518D0005

Contract Period: 6 September 2018 through 29 September 2027

Contract Number: FA807519D0016

Contract Period: 6 September 2018 through 29 October 2027

HHS Aviation Ground Support and Airfield Operations and Maintenance

Contract Number: 75A50120D00003

Contract Period: February 10, 2020 through February 9, 2025

California Multiple Award Schedules

Contract Number: 4-22-07-1003

Contract Period: 11 August 2020 through 13 September 2027

Contract Number: 3-20-70-2296C

Contract Period: 11 August 2020 through 13 September 2027

HGACBuy Cooperative

Contract Number: HP08-21

Contract Period: 1 August 2021 through 21 July 2023

North Texas SHARE

Contract Number: NCT-2019-149

Contract Period: 28 January 2020 through 29 January 2023