



Disaster Recovery and Rebuilding

Since 1985, IEM has been providing program management and disaster recovery services to public and private-sector clients across the United States and internationally. IEM is a leader in helping states, tribes, territories, and communities identify and explore all options and resources to advance recovery following a disaster. IEM leverages its 36+ years of experience in disaster management to support jurisdictions in implementing model disaster recovery and resilience programs.

As natural disasters increase in frequency and severity, it is vital that organizations work with a partner that understands how to save lives, protect property, and **build communities back stronger** after disaster strikes.

IEM uses **risk-based, data-driven services** to help emergency managers and decision makers achieve results that work in the real world. IEM has applied its winning formula of experience, people, and technology to hundreds of emergency management projects for federal, state, local, tribal and territorial government agencies and the private sector worldwide. IEM has **managed billions of dollars in disaster assistance** coming from a wide array of sources and programs, including federal, state, local, tribal, territorial, non-profit, philanthropic, and private sector organizations.

Most importantly, throughout every part of our work, we never lose sight of our primary objective: **putting survivors first**.

IEM's experts help communities recover after a disaster and **address their future needs**, using our knowledge, expertise, and lessons learned in the National Disaster Recovery Framework's (NDRF) operations and disaster recovery program support, including the following:

- Community Development Block Grant – Disaster Recovery (CDBG-DR) program management
- Housing recovery and mortgage assistance programs
- Public Assistance (PA) program management
- Long-term recovery program management
- Mitigation planning and strategies
- Grants management
- Pre-closeout compliance and monitoring
- Closeout
- Grant applications

QUICK FACTS

Founded
1985

Office Locations

Research Triangle Park, NC (HQ) | Washington, D.C. | Baton Rouge, LA | Tallahassee, FL | Conroe, TX | Bel Air, MD | Neptune, NJ | Pueblo, CO | Richmond, KY | San Juan, PR | Aguadilla, PR

Our Experts

The expansive IEM team includes emergency management, homeland security, disaster recovery, public health, and national security professionals, former executives and senior leaders | FEMA, HUD, DOD, and state and local officials.

Key Service Areas

- Disaster Recovery and Management
- Emergency Management and Homeland Security
- Grants and Public Benefits Management
- Public Health Response and Policy
- Defense and National Security
- Information and Emerging Technologies

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Proven Outcomes

We are committed to serving our clients and communities during uncertain times. IEM has been at the forefront of the nation's greatest challenges –helping our partners fight COVID-19, H1N1 and the anthrax attacks, rebuild more resiliently following hurricanes and flooding, destroying decades of chemical weapons stockpiled while keeping communities safe, and much more.

Louisiana Great Floods, 2016

- Managed the CDBG-DR funded **Restore Louisiana Homeowner Assistance Program**.

Hurricane Sandy/Tropical Storms Irene and Lee, 2012

- Managed **New Jersey's Reconstruction, Rehabilitation, Elevation and Mitigation, and Low-and-Moderate-Income Homeowners Rebuilding Programs** to help families complete their recovery.
- Served as **Program Manager for NY Rising**, the \$1.2 billion CDBG-DR Housing Recovery Program in New York state.
- Deployed **hazard mitigation experts** to New York to evaluate, prepare, and submit mitigation grant applications totaling \$5.9 billion in project work.
- Led the post-Sandy **Public Assistance Task Force** for New York City.

Midwest Floods, 2008

- Oversaw the **PA process** for Iowa, including Preliminary Damage Assessments (PDAs), project formulation, and Hazard Mitigation Grant Program (HMGP) Section 406 hazard mitigation efforts.
- Expedited the disaster recovery process in Indiana by using our **PA expertise** to oversee seamless program coordination and integration.

Hurricane Katrina and Hurricane Rita, 2005

- Implemented Mississippi's **CDBG Housing Recovery Program**.
- Managed and ran **pre-closing, and compliance and monitoring** for the Small Rental Property Program for the Louisiana Disaster Recovery Plan.
- Provided **PA and HMGP closeout support for \$11 billion** in grants to Louisiana.
- Wrote a successful **\$1.4 billion HMGP grant** for the state of Louisiana.
- Conducted **mitigation outreach** and provided **call center support** to over 112,000 Louisiana residents whose homes were destroyed or damaged.

Other Recovery Experience

- FEMA Public Assistance Program Assistance, *Public Works Commission of Fayetteville, North Carolina*
- Emergency Operations Planning for Large-Scale and Catastrophic Events, *State of New Jersey*
- COVID-19 Recovery Plan, *Santa Clara County, California*
- Pre-Disaster and Post-Disaster Consulting, *State of Georgia*
- Program Management, *Puerto Rico Department of Housing, Home Repair, Reconstruction or Relocation (R3) Program*
- PREPA Grant Management, *Puerto Rico Power Authority*
- PA Disaster Recovery, *Puerto Rico Power Authority*

IEM'S EASILY ACCESSIBLE CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

MAS - General Purpose Commercial Information Technology Equipment, Software, and Services Rescue

Contract Number: GS-35F-679GA
Contract Period: 14 September 2017 through 30 September 2022

GSA Professional Services Schedule (PSS)

Contract Number: GS-10F-0178L
Contract Period: 15 February 2001 through 13 August 2021

GSA Schedule 84: Total Solutions for Law Enforcement, Security, Facilities Management, Fire, and Rescue

Contract Number: GS-07F-137GA
Contract Period: 26 June 2017 through 25 June 2022

FEMA Air Evacuation Aviation Ground Support

Contract Number: HSFE70-16-D-0200
Contract Period: May 4, 2016 through June 20, 2021

HHS Aviation Ground Support and Airfield Operations and Maintenance

Contract Number: 75A50120D00003
Contract Period: February 10, 2020 through February 9, 2025

California Multiple Award Schedules

Contract Number: 4-20-03-0188C
Contract Period: 11 August 2020 through 25 June 2022

Contract Number: 3-20-70-2296C

Contract Period: 11 August 2020 through 13 September 2022

HGACBuy Cooperative

Contract Number: HP08-17
Contract Period: 1 August 2017 through 31 July 2021

North Texas SHARE

Contract Number: NCT-2019-149
Contract Period: 28 January 2020 through 29 January 2022