



## Disaster Response: Logistics and Operations Support

For over 36 years, IEM has supported state, local, tribal and territorial (SLTT) agencies in their disaster response operations. Within hours we have deployed expert emergency management leaders to provide on-site assistance and lead innovative initiatives that tackle complex disaster events.

### Activation Surge Support

IEM understands the high-level demands placed on Emergency Operations Centers (EOCs) during a large-scale and/or sustained activation. IEM's team includes **former FEMA, state, and local leaders who are experienced and equipped to respond to all hazards**. Whether your team requires additional expertise to ensure necessary emergency support functions are fully staffed or require staffing augmentation to relieve your team – IEM is prepared to support your response efforts.

### Non-Congregate Sheltering

Traditional sheltering was no longer a viable option at the onset of the COVID-19 pandemic. **Keeping safety top of mind, IEM supported non-congregate sheltering operations during the 2020 hurricane season.** IEM's team of seasoned emergency managers, with the counsel of IEM's public health experts, were able to adjust typical sheltering operations to safely interact with large populations and ensure individuals and families were properly distanced to mitigate any potential spread of the coronavirus.

### IEM Health

**IEM is a national leader in public health, policy, planning, modeling and response.** Our multi-disciplinary team of scientists, medical researchers, epidemiologists, medical preparedness and response planners, disease progression modelers, contact tracers, and public health policy analysts delivered innovative solutions and resources to **combat the Coronavirus from day one.**

IEM Health delivers turnkey COVID-19 mass vaccination planning, logistics and program management, and has done so for the states of Illinois, Florida and Virginia. In these operations, our team is **committed to equitable practices** that ensure our most vulnerable populations can easily access life-saving vaccines.

### QUICK FACTS

**Founded**  
1985

**Office Locations**  
Research Triangle Park, NC (HQ) | Washington, D.C. | Baton Rouge, LA | Tallahassee, FL | Conroe, TX | Bel Air, MD | Neptune, NJ | Pueblo, CO | Richmond, KY | San Juan, PR | Aguadilla, PR

### Our Experts

The expansive IEM team includes emergency management, homeland security, disaster recovery, public health, and national security professionals, former executives and senior leaders | FEMA, HUD, DOD, and state and local officials.

### Key Service Areas

- Disaster Recovery and Management
- Emergency Management and Homeland Security
- Grants and Public Benefits Management
- Public Health Response and Policy
- Defense and National Security
- Information and Emerging Technologies

### Bryan Koon

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## Representative Experience

### Activation Surge Staffing, *Hernando & Palm Beach Counties, FL*

- IEM deployed to Hernando County on behalf of the Florida Division of Emergency Management (FDEM) to support their coordination and documentation of situation reports, rapid damage assessment, stakeholder meetings, and public information messaging for Hurricane Eta.
- IEM also deployed to Palm Beach County on behalf of FDEM to provide in-person support for the COVID-19 non-congregate hurricane shelters throughout South Florida for Hurricane Isaias. IEM provided liaison, planning, operations, and logistical support to their local Emergency Operations Center. The IEM Team confirmed readiness of the non-congregate sheltering facilities and meals, supervised medical and security staff on-site, and ensured CDC public health guidelines were followed, allowing the FDEM SERT to focus on traditional hurricane response efforts throughout the State.

### Activation Surge Staffing, *Florida Division of Emergency Management*

- IEM is providing timely and immediate support to FDEM during the State's continued EOC activations for the public health pandemic and concurrent hurricane response operations. IEM's employees deployed to augment FDEM staff to support continued EOC activations with only a few days' notice, and IEM's programmatic personnel have surged and adjusted since June of 2020 to address the real-time requirements related to administering FEMA's Public Assistance Program. IEM staff deployed to support the State Emergency Operations Center also have provided immediate cost recovery support through invoice reconciliation and processing.

### COVID-19 Vaccination Program Management, *Illinois Department of Public Health*

- IEM is assisting the Illinois Department of Public Health (IDPH) with planning, logistical operations and quality improvement services for ongoing statewide COVID-19 mass vaccination activities.

### COVID-19 Vaccination Program Management, *Florida Division of Emergency Management*

- IEM is supporting vaccine clinic and logistics support in diverse communities across the State as well as helping to lead the Community Vaccinations Branch, managing multiple strategies that the State is utilizing to accelerate and coordinate vaccination efforts, such as faith-based Points of Dispensing, 55-and-older communities, health equity sites, and support of state- and county-led missions via regional incident management teams.

### COVID-19 Vaccination Program Management, *Virginia Department of Emergency Management*

- IEM is supporting vaccine clinic and logistics support throughout the state of Virginia encompassing rural, urban, and diverse communities.

## IEM'S EASILY ACCESSIBLE CONTRACT VEHICLES

Through existing contract vehicles and rapid procurement, IEM is prepared to address your critical emergency and healthcare preparedness and response needs for any event.

### MAS - General Purpose Commercial Information Technology Equipment, Software, and Services Rescue

Contract Number: GS-35F-679GA  
Contract Period: 14 September 2017 through 30 September 2022

### GSA Professional Services Schedule (PSS)

Contract Number: GS-10F-0178L  
Contract Period: 15 February 2001 through 13 August 2021

### GSA Schedule 84: Total Solutions for Law Enforcement, Security, Facilities Management, Fire, and Rescue

Contract Number: GS-07F-137GA  
Contract Period: 26 June 2017 through 25 June 2022

### FEMA Air Evacuation Aviation Ground Support

Contract Number: HSFE70-16-D-0200  
Contract Period: May 4, 2016 through June 20, 2021

### HHS Aviation Ground Support and Airfield Operations and Maintenance

Contract Number: 75A50120D00003  
Contract Period: February 10, 2020 through February 9, 2025

### California Multiple Award Schedules

Contract Number: 4-20-03-0188C  
Contract Period: 11 August 2020 through 25 June 2022

Contract Number: 3-20-70-2296C

Contract Period: 11 August 2020 through 13 September 2022

### HGACBuy Cooperative

Contract Number: HP08-17  
Contract Period: 1 August 2017 through 31 July 2021

### North Texas SHARE

Contract Number: NCT-2019-149  
Contract Period: 28 January 2020 through 29 January 2022